

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 22<sup>nd</sup> day of February'2025**

**C.G.No.126/2024-25/Kadapa Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

|                               |                           |
|-------------------------------|---------------------------|
| <b>Sri. K. Ramamohan Rao</b>  | <b>Member (Finance)</b>   |
| <b>Sri. S.L. Anjani Kumar</b> | <b>Member (Technical)</b> |

***Between***

Sri. V.Bramhaiah &Others, Gunthapalli (V),  
Badwel (M), Kadapa Dist.

Complainant

***AND***

1. Dy.Executive Engineer/O/Badwel
2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badwel stating that they are suffering with frequent power failure in their village due to damaged cable which require replacement.

02. The said complaint was registered as C.G.No.126/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they replaced the damaged cable and conductor and redressed the grievance of the complainant.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they replaced the damaged cable and conductor and redressed the grievance of the complainant. They also submitted copy of the satisfaction letter issued by the complainant in which he stated that their grievance is resolved. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22<sup>nd</sup> day of February'2025.

*C. Srinivas* 22/2/25  
**CHAIRPERSON**

*K. Srinivas*  
Member (Finance)  
22/02/2025

*S. Srinivas* 22/2  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and post.

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, SriramachandraNagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Copy 22/2/25*

